

TECH SOLUTIONS – AFTERMARKET SERVICES

RAPID RESPONSE >>>



Welcome to the best way to get questions answered about your control system.



Are you enrolled in our Rapid Response program?

W-Industries is excited to offer an industry leading level of support on control system equipment.



FAST

- System keeps log of all support contacts to enable personnel to review previous contacts to identify problem trends and expedite solutions
- Quick response can result in significant time and cost savings



AVAILABLE

- Our dedicated support number is monitored 24 hours a day
- Operators obtain a quick description of the issue and immediately forward it to the necessary support personnel



CUSTOMIZED

- Access to industry experts for support on control system equipment
- Answers to questions about equipment installation or troubleshoot issues with unlimited access to our phone services

INTERESTED IN LEARNING MORE?

Please contact our Technology Solutions - Aftermarket Services team for a customized support plan that meets your needs.

DAVID PETERS

Director of Aftermarket Services – Technology Solutions
P: 713.359.9463 | D: 713.359.7996 | M: 832.628.5535
E: david_peters@w-industries.com

TOBIN ROOS

Aftermarket Solutions Mgr. – Technology Solutions
P: 713.466.9463 | D: 713.359.7752 | M: 713.294.2176
E: tobin_roos@w-industries.com

BILLY GREMILLION

Aftermarket Solutions Mgr. – Technology Solutions
P: 337.233.4537 | D: 337.231.4189 | M: 337.280.5081
E: billy_gremillion@w-industries.com